

*Have a Taste for success?
...try our ingredients for a great future*



Certificate III in Hospitality

Course Duration: 52 weeks

Class Schedule:

*25 hours 3 days per week

Entry Requirements

No entry requirements for Australian Students.

Preferred Pathways

- Completed Year 12 (HSC or equivalent)

OR

2. Individuals may enter with limited or no vocational experience and without a relevant lower level qualification.

* Students may be required to complete additional hours beyond class times to complete the course.

Course Outline: SIT30616

This qualification reflects the role of skilled operators who use a range of well-developed hospitality skills. They use discretion and judgement and have a sound knowledge of industry operations. They work with some independence and under limited supervision and may provide operational advice and support to team members.

Unit Cluster 1: Administration 2

BSBWOR204	Use business technology
BSBITU306	Design and produce business documents
BSBITU202	Create and use spread sheets
SITHIND002	Source and use information on the hospitality industry
BSBSUS201	Participate in environmentally sustainable work practices

Unit Cluster 2: Client and Customer Service Skills 2

BSBWOR203	Work effectively with others
SITHIND004	Work effectively in hospitality service
SITXCCS006	Provide service to customers
SITXFSA001	Use hygienic practices for food safety
SITHIND001	Use hygienic practices for hospitality service

Unit Cluster 3: Communication 2

BSBITU309	Produce desktop published documents
SITXCOM002	Show social and cultural sensitivity
SITXHRM001	Coach others in job skills

Unit Cluster 4: Work Safety 2

SITXFSA002	Participate in safe food handling practices
SITXWHS001	Participate in safe work practices

Course Pathway:

Students successfully completing this course may enter further study SIT40416 Certificate IV in Hospitality receiving 3 Units of Credit into that program or Diploma of Hospitality Management or at Diploma and Advanced level at CTI or an Australian apprenticeship pathway. Individuals could progress to a wide range of other qualifications in hospitality or broader service industries, or Certificate IV qualifications in other service industry fields.



Access more information on line

CALL US +61 7 3123 4055
www.cti.qld.edu.au

