

Certificate III in
HOSPITALITY

COURSE GUIDE



CANTERBURY
TECHNICAL INSTITUTE

CRICOS Code: 02938M RTO No: 31645

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Certificate III in Hospitality SIT30616

CRICOS Code: 091442J



The SIT30616 Certificate III in Hospitality provides the opportunity for students to become skilled operators who use a range of well-developed hospitality skills. Students who complete this course will be able to enter into the hospitality field with a sound knowledge of industry operations. They will work with some independence and under limited supervision and may provide operational advice and support to team members.

This course requires 3 days of contact per week over 52 weeks. Students will gain a thorough understanding of core skills used in the hospitality field. These include administration, covering spreadsheets, business documents and sourcing industry information, client and customer service skills, communication including social and cultural sensitivity and coaching others, and work safety.

Students successfully completing this course may enter further study at Diploma level at CTI or an Australian Apprenticeship pathway. Individuals may progress to SIT40416 Certificate IV in Hospitality receiving 3 Units of Credit into that program, or could progress to a wide range of other qualifications in hospitality or broader service industries.

Course Units

The SIT30616 course includes:

Unit Cluster 1: Administration 2

BSBWOR204	Use business technology
BSBITU306	Design and produce business documents
BSBITU202	Create and use spreadsheets
SITHIND002	Source and use information on the hospitality industry
BSBSUS201	Participate in environmentally sustainable work practices

Unit Cluster 2: Client and Customer Service Skills 2

BSBWOR203	Work effectively with others
SITHIND004	Work effectively in hospitality service
SITXCCS006	Provide service to customers
SITXFSA001	Use hygienic practices for food safety
SITHIND001	Use hygienic practices for hospitality service

Unit Cluster 3: Communication 2

BSBITU309	Produce desktop published documents
SITXCOM002	Show social and cultural sensitivity
SITXHRM001	Coach others in job skills

Unit Cluster 4: Work Safety 2

SITXFSA002	Participate in safe food handling practices
SITXWHS001	Participate in safe work practices

Entry Requirements:

Australian Domestic Students:

- There are no entry requirements for Australian Domestic Students.

International Students:

- An overall IELTS band 5.0 or equivalent and above;
- 18 years and above with a High School Certificate (Year 12)
- A verified copy of qualification & transcripts is required along with the application
- Qualification & transcripts needs to be verified by CTI's approved student recruitment agent to confirm their genuine status

Course Fees

The course fee for the SIT30616 Certificate III in Hospitality is AUD \$7, 500.



**Don't wait any longer
Get started toward the
career you want today!**

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